This document sets out the minimum network and system requirements needed to access and use the Immersive Labs platform.

**Accessing the platform**

To enable access to Immersive Labs, please ensure *.immersivelabs.online is available through your firewall. This will ensure connectivity to all our operational services.

**Browser Requirements**

You can access the platform using the latest (or penultimate) version of any of the following browsers:

- Microsoft Edge
- Safari
- Chrome
- Firefox.

**Miscellaneous**

- Whilst an internet connection of any sort will enable the platform to work, a fast internet connection will ensure optimum use of the platform.

- If you are likely to have many concurrent Remote Desktop connections, you may need to ensure your connection can cope. For example, 50–100 people concurrent connections require minimum 25Mb line. This is most likely to apply only if you are running an organised event.

- Parts of the platform are optimised for mobile use, however most of our practical labs are only suitable for use on a desktop or laptop computer with a browser viewport size of 1920x1080 pixels and above.